



Belmont House Fan Out Call Chart

Emergency Declared
Within Belmont
House – CEO
Contacted

Flow of Calls
Occurs from
Top Down



Chief Executive Officer

Director, Quality, Safety
& Innovation

Director of Care
Donna Locke

Director of Support
Services

Director of Finance
& IM

Director, HR and
Customer Service

Director, Retirement
Living & Rec Services

Chief Operating Officer

Belmont House
Board of Directors

Assistant Director of Care

Toronto Service Area
Office of Compliance
Business Hours
1-866-434-0144

After Hours
1-888-999-6973

Physicians on Call

Dietary Supervisors

Maintenance Supervisor

Housekeeping Supervisor

Call Hudson

Call Admin Staff
(as per list)

Call Retirement
Supervisor

Call Recreation
Supervisor

Nursing Supervisor

Unit Clerks

Staffing Clerk

Call Customer Service
Staff
(as per list)

Call Retirement
Staff
(as per list)

Call Recreation
Staff
(as per list)

Call Nursing Staff
(as per list)

Call Dietary,
Housekeeping, Main
Staff
(as per list)

September 10, 2025