



The Seniors' Home of Choice



Strategic Plan | 2019 - 2024

Belmont House is proud to present its Strategic Plan for the next five years.

We created this plan with thoughtful engagement from residents, tenants, and their families, our staff and volunteers, our partners in healthcare, and our Foundation.

Our directions are to:

- Provide an extraordinary resident/tenant experience
- Grow in leadership and influence for seniors' care
- Prepare our people and community for the future

While our current mission, vision, and values still stand, our next five years builds in aspirational goals to meet the complex, challenging, and changing needs for the future.

We continue to be community leaders in health and seniors' care but strive for innovative and collaborative ways to deliver quality care and services.

Our person-directed model of care will be strengthened using successes from elsewhere, our commitment to the continuum of care will be uppermost, and we will build on community connections that enrich the lives of those living, working, and visiting at Belmont.

We look forward to the road ahead to continue with Belmont's vision and reputation as the Seniors' Home of Choice.



Mary Kardos Burton,
Chair, Board of Directors

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Belmont aspires to be an even more creative and engaged employer, partner and neighbour. Recognizing the fast-paced changes of our time and the increasing competition for scarce resources, we will retain and attract the best people as employees, volunteers and external partners.

We attract staff and volunteers who care about what they do everyday. Acknowledging this dedication, Belmont is committed to their safety, wellness, learning and engagement. Learning and growing together is our path to mastery in the care of and service to seniors. Always thinking about and exploring innovative opportunities is what keeps our path interesting and challenging. It is another way that Belmont will continue to lead the way into the future.

We pride ourselves in being a good neighbour and contributing to a stronger, healthier community. As citizens, our residents and tenants play important roles as friends and mentors. To build these relationships, we will broaden connections to the community around us. Belmont will be a place where people of all ages come together in learning and celebration.

1. Respond to the needs and challenges facing our workforce.
2. Be a learning and growing organization where innovation is integral to Belmont and our community.
3. Build community connections with our neighbours that enrich the lives of those living, working and visiting at Belmont.

**Belmont House
Board of Directors
2019**

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**Strategic Planning
Committee
2019**

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**Consultations for
Strategic Plan
2019**

Belmont House Foundation
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Retirement Tenant Council

Long-Term Care Resident Council

Long-Term Care Family Council

Belmont House Staff, Volunteers
and Physicians

Academic Partners

Healthcare Partners

Community Partners

Government Agencies



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Belmont House is operated by a volunteer Board of Directors licensed by the Ministry of Health and Long-Term Care, the Retirement Home Authority, and operates under a service agreement with the Toronto Central LHIN.