# ceiting THROUGE Ogether

# ANNUAL REPORT 2021

1.1



The Seniors' Home of Choice







Maria Elias, Chief Executive Officer

Getting through together was a constant theme in 2021.

As we closed 2020, we were hopeful about the new COVID-19 vaccine. By the end of February, 2021 all long-term care residents and retirement tenants were vaccinated with two doses. In addition, many employees, students, volunteers, and family members also took the opportunity to get the vaccine. By the fall of 2021, a third dose of the vaccine was made available to ensure the continued safety of residents, tenants, staff, and family members.

Throughout this annual report, you will see the many activities at Belmont that enabled everyone to maintain a sense of community and well-being, including small group activities, outdoor activities, our annual strawberry tea and Summerfest.

The COVID-19 Pandemic continued to be the primary focus in 2021. There were surges in COVID-19 positive cases throughout the world, and a great deal was done by the Ontario Government and healthcare organizations to minimize the spread of the virus and to ensure the safety of everyone in the community. The Province provided significant funds to healthcare organizations to assist in infection prevention and control measures. As well, there were many regulations and directives introduced regarding who entered the home and how daily activities were to be conducted. In our attempt to keep the pandemic out of Belmont, we introduced astringent testing with both PCR and rapid antigen testing. At the time of writing this report, everyone entering Belmont must test negative with a rapid antigen test.

Belmont House rose to meet these challenges through the committed efforts of employees, students, volunteers, physicians, and family members. It was not easy to continually change our practices through the progressive waves of the pandemic. We are proud of our accomplishments in working together for the safety and well-being of everyone who lives and works at Belmont. After many years of advocacy, the Ministry of Long-term Care recognized the need to fund increased care and made a commitment to four hours per resident per day of care. The first phase of this additional funding came in the later part of 2021. The Pandemic has posed challenges in recruiting people to healthcare, but Belmont will continue to increase the hours of care per resident to meet the increasing acuity of the health care needs of our residents.

At the Federal government level, work began on developing a set of national standards for long-term care that will address the delivery of safe, reliable, and high-quality long-term care services across the country.

Throughout a busy 2021, we were pleased to begin the implementation of the new Butterfly Model of Care for our dementia care nursing unit. The Butterfly Model of Care is an emotion-centered model of care for seniors with dementia. It is expected that all staff will be trained in 2022 with full implementation of the pilot project by the end of 2022.

A new 25-year capital plan was conducted to ensure that Belmont has a plan to allocate financial resources to maintain our facilities today and into the future. Belmont upgraded its technology and installed a new phone system, new call-bell pendants for retirement tenants, and a new nurse-call system.

Belmont is always eager to participate in research to advance seniors' care. In partnership with Toronto Rehab and the Age-Well Institute, we implemented a project to use iPads to reduce feelings of isolation during lockdowns related to the pandemic. Belmont also participated in a research study with the Bruyere Research Institute in Ottawa to look at the vaccine-induced immunity in frail older adults. Many of our residents, tenants, and employees participated in this study. Belmont received the AdvantAge Ontario Innovation and Excellence Workplace Quality Award 2021. The award was for our new "Step into Wellness Staff Program" which promotes a culture of wellness for staff in senior care. This program was presented at the annual AdvantAge Ontario Conference.

The Board of Directors and the senior management team continued their work on the Strategic Plan to ensure that the current and future needs of the Belmont community were met. Meeting the future needs included determining the feasibility of expanding on the current Belmont site to increase the number of long-term care beds and retirement units. As a first step, an application was submitted to and approved by the Ministry of Long-term Care for 100 additional long-term care beds. The current proposal being considered also includes the addition of 32 retirement units

Belmont House participated in the Accreditation Canada Survey, which is a voluntary process that assesses the policies, practices, care, and programs at Belmont. We are pleased to report that Belmont House received the highest award with Exemplary Standing.

We would like to thank Tom Little, and Tom Ouchterlony for their commitment as they retire from the Belmont House Board of Directors. We would also like to thank the Resident Council, Tenant Council, and Family Council for their commitment in working together to make Belmont a better home.

A very special thank you to the members of the Belmont House Board and the Belmont House Foundation for their guidance, strength, and commitment to meeting the needs of our community today and into the future.

Last, but certainly not least, we extend our heartfelt gratitude to all our employees, physicians, and contracted services for their hard work and commitment to providing the highest level of care and services to our seniors, despite a worldwide pandemic.

At Belmont House, our goal is to provide quality care in a safe home, while supporting every individual's independence, safety, dignity, and privacy.

There is a great deal of work ahead for Belmont House as we look forward to planning our future and coping with the challenges of each day.

Getting through together is just what we do at Belmont and we wouldn't have it any other way.

Elaine Roberts Chair, Board of Directors Maria Elias Chief Executive Officer



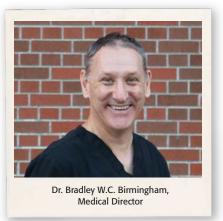
Photos (left to right): Ann Turner, Dawn Potts, Tim Reid, Elizabeth Yarnell, Judy Barber

**Note:** For more details on our accomplishments in 2021, plans for 2022, and the Strategic Plan 2019-2024, please read our 2022 Operating Plan and our Strategic Plan that are available at Belmont House and on our website: www.belmonthouse.com

As Medical Director, I feel privileged to be part of a team that includes very strong and experienced leadership, and dedicated and caring staff, whose focus is providing the best home, and the best care, for our residents and tenants.

Of course, the overwhelmingly dominant concern of 2021 was COVID-19, as the world endured the second year of the pandemic. Strong infection prevention and control (IPAC) measures at Belmont House have been extremely successful. Through the first waves, we were able to keep our residents and tenants safe from the SARS-CoV-2 virus. However, with the arrival of the markedly more contagious Omicron variants, and the relaxation of safety measures in the larger community, some cases of COVID-19 amongst those who live here has become inevitable.

It is not an easy task to balance the need to protect from infection with the need for social interaction, for visitors, for outside trips, for so many things that enhance quality of life. At Belmont, we have always taken pride in the ability to provide a home, not a facility, for those who live here. We benefit from the design and layout of our buildings and grounds. However, as the saying goes, "the walls do not provide the care." It is the effort and caring of our team that make the difference. To be clear, my definition of this team includes cooks, housekeepers, volunteers, PSWs, nurses and many others. We are all aware of the heavy toll that the pandemic has taken on health care workers. This has been magnified within Retirement Home and Long-Term Care settings. The cultivation, over many years, of our Belmont House team culture, which features respect for, and pride in, our incredible staff, has mitigated, but not eliminated, the stress and toll borne by our staff. The support of families, from letters of appreciation to ice-cream trucks, but most of all from the simple phrase "thank you," has been greatly appreciated.



Of course, being spared from COVID-19 does not spare one from their ongoing and unrelated health issues. In 2021, 46 of our LTC residents died, as did 6 retirement tenants. Our LTC residents' range in age from 50 to 103 years, averaging 87. Retirement tenants' ages range from 77 to 101, averaging 89 years. I'm pleased to note that we have 9 centenarians in our Belmont community.

Looking forward, much of the focus and energy in the near term will remain on COVID - 19, by necessity. Nonetheless, we will continue our efforts to improve upon our exemplary care in a home-like atmosphere. For example, we are excited about upcoming changes to provide care of residents with dementia with a more emotion-focused, rather than taskbased, approach. In the longer term, we are excited about potential expansion to allow even more residents and tenants to live in our "Seniors' Home of Choice."

In closing, I would once again like to thank everyone who helps in supporting the health and the quality of life of our residents and tenants.

Respectfully, Bradley Birmingham M.D. Medical Director

#### Medical Staff

Dr. Bradley Birmingham Dr. Silvy Mathew Dr. Sara Wainberg Dr. Jane Podnieks

# Belmont House Board of Directors and Management Team

**Belmont House Board of Directors -**



















Barbara Hyland, Ex-Officio



Diane McArthur



Myles Mindham



Christopher Morgan



Valerie Pringle



Kathryn Ramsay



Donald Stewart

## **Management Team**



Maria Elias, CEO



Dr. Bradley Birmingham







Elleni Bouronikos



Maria Ernesto



Peter Paas



Gail Walker



Paige Fernandes



Trudie Phillips



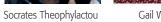


Carina Strantzas





Donna Locke









## The Toronto Aged Men's & Women's Homes (Belmont House)

Statement of Revenue and Expenditures for the year ended December 31, 2021 (\$000's)

	2021	2020
REVENUES		
Resident Fees	9,577	9,175
Provincial Government Subsidies	9,167	8,324
Amortization of Deferred Contributions	767	749
Interest and Sundry	343	437
Total Revenues	19,854	18,685
EXPENDITURES		
Residents' Medical and Nursing Services	7,824	8,200
Residents' Support Services	7,401	7,119
General and Administration	2,676	2,135
Amortization of Capital Assets	1,631	1,598
Total Expenditures	19,532	19,052
Excess of Expenditures over Revenues	322	(367)
OPERATING GRANTS AND BEQUESTS		
Belmont House Foundation	248	248
Bequests and Legacies	688	681
Total	936	929
Excess of Revenue over Expenditures from Operations	1,258	562

**Note:** PricewaterhouseCoopers LLP are the auditors of Belmont House.

I have been proud to serve on the Belmont House Foundation Board of Directors since 2017 and am grateful for the trust of my colleagues to serve as Chair.

While 2021 was certainly calmer than the stress and confusion 2020 often brought us all, the work at Belmont House and the support of the Foundation along with the support of our donor community never slowed or waivered. As we all have settled more in the pandemic, we anticipated to not raise as many funds are we were able to in 2020 but I am so glad to be saying that we were wrong. The generosity of Belmont House Foundation supporters continued, and we were able to accomplish so much together.

Raising over \$900,000 in 2021 through annual donations, monthly support, generous grants, and thoughtful legacy gifts, the Foundation is thrilled to provide grants to support staff education and tuition programs, upgraded care and physiotherapy equipment, necessary capital maintenance, and of course, the exciting start of the Butterfly Project.

The Butterfly Project, as many of you know, will raise the quality of life and care for everyone who lives at Belmont. While I have a hard time imagining anything better than what Belmont House already provides to our loved ones. I (and all members of the Foundation Board) am thrilled that the Management team has



Barbara Hyland Chair, Belmont House Foundation

committed to implementing the model not only on 2 West, but throughout the entire home. We are committed to supporting the Butterfly Project and are so thankful for everyone who has donated towards this innovative project.

To everyone who has made the decision to support The Belmont House Foundation and exceptional Senior's care, I want to express our deepest gratitude. Your generosity makes so much possible for our community, and I am looking forward to the future we are building together.

With gratitude, Barbara Hyland, Chair, Belmont House Foundation



Barbara Hyland, Chair



Michael Chan



Kimberley Enns



David Hackett



Peter Salloum

## Belmont House Foundation Board of Directors

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William Lambert

Winn Oughtred

Elaine Roberts, Ex-Officio

# Introducing The Butterfly Project

## "The Butterfly Model focuses on delivering true person-centered, emotion-focused care to the residents."

In the Autumn of 2021, the residents, staff and families of 2 West in the Senator Walker Wing began an incredibly exciting new adventure! We are so happy to announce to be implementing the Butterfly Model of Care and are beyond excited to share this journey with all of you!

With a reputation of "The Senior's Home of Choice", Belmont House is passionate about innovation, and looking at best practices around the world in the care of Seniors with dementia. We are a community that invests in continuing education for staff, the most up-to-date equipment possible, and recreation programming that is stimulating, fun, and therapeutic.

It is this passion that has brought us to this next level in our dementia care. Originating from homes in the United Kingdom, the Butterfly Model focuses on delivering true person-centered, emotion-focused care to residents. Believing connection is a main purpose of our lives, both residents and staff are empowered to live in a more home and family-like setting. With more colour, stimulation and connection, residents living in a Butterfly Home are able to find greater levels of belonging, engagement and satisfaction.

"Residents living in a Butterfly Home are able to find greater levels of belonging, engagement and satisfaction."



If you visit 2 West, expect dancing to break out at any moment! Joan Graham, Neil Woods, Nancy Pickering, Marianne Javier and Laura Danial are always ready for a dance.



Marianne Javier and Zita Gallant joyfully dancing at Summer Fest!

With the implementation of the Butterfly Model, we can bring that feeling of home and safety to the next level. Residents will have more say in how their individual space is decorated, what their meals look like, and how their days are structured. More autonomy and choice in daily activities maintains dignity and brings us as staff into their worlds, which is how care should always be.

#### "Home is the whole point."

Filomena Pimtel and Marlene Gilks enjoying some time together.



The wonderful staff on 2 West are committed to exceptional care at every level. Caroline Cale, Jhanella Villafuerte, Filomena Pimtel, and Janet Alomesen are all integral members of our team.

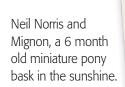
Stories from other homes who have implemented this model across the world are exciting and motivating. Tales of creating tax clinics for former accountants itching to get back to work or crafting an airplane cockpit out of items around the home for a former pilot wanting to fly again. Setting up familiar spaces such as garden gates, bus stops, or a laundry area are all examples of changing a resident's perspective from an observer to a participant. Dementia does not rob one of purpose or strength. We are dedicated to keeping this at the forefront of this new model of care.

# Getting Through Together

We are so proud of Gordana Stankovic and Paige Fernandes who received AdvantAge Ontario's "Workplace Quality Award, 2021". Their Staff Wellness Program has made a real impact for all Belmont staff!











Elleni Bouronikos and Maggie Lawson were all smiles while enjoying live music and strawberry shortcake at the annual Strawberry Social.



Ann Teskey and Phyllis Pringle "visiting" Lake Muskoka at the Cottage Life themed Summerfest.



Anne Doholis and her family's dog Velo love spending time together in the gardens at Belmont House.

Never without a smile,

Jan Wejtko enjoys live music in the gardens.



Gladys Russel and her family, Barry and Eileen happily supported Belmont House Foundation and joined the Walk and Roll!



Belmont Staff are proudly vaccinated! Joe Abbey-Colborne, Megan Marchitto, Elleni Bouronikos, Hema Kirpal, Gail Walker, Paige Fernandes, and Maria Elias show off their Belmont shirts and hats at the Walk and Roll after party.



# Getting Through Together

Tim Reid dancing his way through the Walk and Roll event.



Veronica Nandur, Margaret Brown and Briana Donohoe all impressed in their Halloween costumes!

*"Sometimes a little silliness goes a long way!"* 



Marius Setkus having a great time celebrating another wonderful Walk and Roll.

# Maintaining Excellence: Accreditation 2021

Belmont House was visited by surveyors from Accreditation Canada in November 2021. Accreditation Canada is an independent, non-governmental organization who came to assess the practices and policies in both our Long-Term Care and Retirement Homes.

The opinions and ideas of our community mean a great deal to us. The various councils and "town hall" meetings provide the Belmont House management team and Board of Directors valuable feedback that we use in planning our programs. The surveyors met with all groups represented at Belmont.

After four days of survey and assessment, Belmont House was thrilled to once again be awarded with an "Accreditation with Exemplary" standing.

We are proud to be able to continue to achieve Exemplary standing. Our team is dedicated to excellence at every level and to have that recognized by Accreditation Canada confirms for us that we are not just meeting the needs of our community - but exceeding them.



Devon D'Ornellas, Gail Walker, Hannah Bontogon, and Paige Fernandes with lunch bags that were gifted to all staff to celebrate Accreditation.

## **Belmont House Councils**

Our councils provide a forum for Residents, Tenants and Family members to offer positive and constructive feedback about their experiences of living at and visiting Belmont House. Council members provide vital connections and input regarding Belmont House and our programming.

#### Resident Council -



Judy Barber



Joyce Fearnside





Edith MacKay



Dagny Mijovic



Marion Pope





Andrea Thompson Staff Support

Not pictured above: Brenda Holmes



Due to the COVID-19 pandemic, we made the decision to not hold a tenant council election in 2021. We thank all members for serving an additional term.









Catherine Brackley



Ellen Edmonds



Margaret Meynell



Margaret Paterson



Dawn Potts



Edward Saunders



Mary Walsh



Gail Walker, Management Support



Heather Gibson, Chair

## **Family Council**

Our Family Council met over zoom on five occasions in 2021. Family engagement, input, and encouragement is so valuable to our work! We encourage all Long-Term Care family members to attend council meetings.

nagement Support

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For 169 years Belmont House has relied on the generosity of our community to help ensure the very best possible care, programming and facilities for residents and tenants. We are so grateful for everyone who chooses to support the Belmont House Foundation and exceptional Senior care.

#### CEO's Club - \$25,000+

The Catherine & Fredrik Eaton Charitable Foundation Georgian The Estate of Jack Lewis Linda Luste The Estate of Isabel MacRae Nexus Investment Management Inc. The Northpine Foundation Timothy Reid Douglas Zest & Jack Ricketts

#### Platinum Patrons - \$10,000+

Rabin Chatterjee Clench House Foundation Barbara Darling The Peter & Shelagh Godsoe Family Foundation David & Jean Hackett William Hall John Kao Paul Kingston The Estate of Jeanette Lambie The Estate of Joyce McKeough Rathlyn Investments Inc. Megan Williams

#### Gold Patrons - \$5,000+

Marion Annau & Reza Satchu Lisa Balfour Bowen Toby & Nancy Condliffe Ellen Edmonds The Estate of Mary Fauquier Barbara Hyland Hans & Irene Kent Susan Lambie Suzanne Loewen Lowden Family Fund Bruce MacGowan Nicol & Carol MacNicol Mary Jean & Frank Potter Patricia Seyfried Martin & Samuel Wakim Betty & Chris Wansbrough Graham & Judy Weeks David & Carol Wishart

#### Silver Patrons - \$2,500+

Richard Alway John Eaton The Marino Elia Foundation Maria Elias Anthony & Shari Fell John & Mary Goodwin Anne Lambert & Tom Welch Mindham Fine Jewelry Winn & Barbara Oughtred Catherine & John Phillips Anthony Pringle Phyllis Pringle Kathryn Ramsay Elaine Roberts Edward & Louise Saunders

#### Bronze Patrons - \$1,000+

Mara Adams Chris Allen Suroosh Alvi Karen Ansari Malcolm Archibald Peter Beattie William & Anna Maria Braithwaite Louise Brent **Diane Brent** Janet Brown Wendy Bunston Win Burry Mary Butler Michael Chan Simeon Christie Richard Chuchry Christine Cram Dorothy Cram Connie Dickson Jim Doholis Dennis Donovan Diane Emanuel Kimberley Enns William Falk Jovce Fearnside John & Valerie Gerber Heather Gibson Mary Ellen Gillespie Michael Heffer Patricia Hemming Marion Henders

Peter Hicks Joan Hillhouse Howitt/Dunbar Foundation **Reg Hunter** The Barbara M Johnston Foundation Joyce Katrusiak Ann Katrusiak Eleanor Kerfoot Kathryn Knowles Frances Lang Marion Langford Jean Lawrence Peter Lewis Tom & Marnie Little **Richard Lucas** Jocelyn Macdonald Mary MacMillan Sally Martin Kip and Deborah Martin Vodrie McOuat Elizabeth Moniz Christopher Morgan Dorothy Parker Margaret Paterson Nancy Pickering Elizabeth Podnieks Dana & Katie Porter John Purdon RTOFRO Helen Salvador John & Margaret Sandusky Stanley Shortt Ella Spanjer Edward Stephenson Don Stewart David Stinson Edward Suddon Sullivan Entertainment Edward Tate Jill Vanderkoov Tony & Mary Van Straubenzee Judith Wade Mary Walsh & Arnold Wellman Paul Sydney Watton Jim Hubbard Henry White Kinnear Foundation David Wilson Neil Wood

#### Benefactors - \$750+

Sabir & Sajida Alvi Alice Babington Joanne Beaton Mary Byers Ray & Madeline Cattell Catherine Fauquier Joan Hodgson Brent Hoskins & Ray Hallett Michele Noble Andre & Megan Rochefort Sharon Virtue

#### **Companions - \$500+**

Alexander Aird Carol Ammon Simon Avery Mary Barber-Villeneuve Matilde Barsby Richard Bell Doreen Berg Bonnie Booth Denvs Calvin Elizabeth Condliffe Michael Cruickshank Ailbhe Cunningham Christine Dawson Joseph DiBartolomeo Donna Digby Agnes Fraser Natalie Gardiner Susan Grundv Jamieson Halfnight Derek & Susan Hayes Randy Hesp Betty Hill Mary-Jane Horsfall Large Robert Johnstone Mary Kardos Burton Douglas & Pat King Mary Knowles John Krizanc David Lawrence Anne Lewitt Adrian MacDonald Tony Marino Diane McArthur Catherine McCormick Esther McNeil Ian Molesworth

Dawn Morrow Joanne Osendarp Tom Ouchterlony Jane Palmer Wendy Porritt Elizabeth Powell Peter Salloum Peter Spelliscy Dagmar Stafl Ann Teskey Elizabeth Van Wyck Jean Von Butlar Barry Wansbrough Gordon & Dawn Whitmore Flinor Whitmore Don Wright Elizabeth Yarnell

#### Supporters - \$250+

Jesco Afheldt Caroline Avery Debbie Babington Helen Best Anthony & Marlene Bogert Margaret Josephine Brick Zoe Cappe Scott Clarke Terence Coates Peter Currer Christen Daniels Wynne de Jong Neel Desai Sheila Dutton Sandy Giles Mary Gordon Janice Gower

Lisa Grogan Green George Henintzman Jillian Horne Gillian Howard Margot Howard Nancy Howard Insinc Promotions Naomi Jeffs Dorothy Jones Peter & Susannah Ketchum Margaret Little Jeanetter MacDonald Clive MacMahon Elizabeth Mason George McConnell Kathleen McMorrow Lea Menear Margaret Meynell

Barbara Murchie Andrea Nemtin Robert Nobes David Overall Margaret Peacock Barry Peacock Dawn Potts **Geoffrey Pringle Elizabeth Purves** Flavia Redelmeier Jillian Shortt John & Betty Speakman Pamela Story Janet Stovel Jacqueline Sutherland Luelle Thomson Carolyn Vose William Walker Jan Weitko



#### **Daffodil Delivery**

We were thrilled to be recipients of the kindness of Kathryn Siddall and the Sunshine for Seniors Project. Daffodil plants and cards made my local children were delivered to all residents and tenants.

*"More than a delivery of plants. It was a delivery of joy!"* 

#### **Georgian Virtual Team**

We are grateful for the support of the team at Georgian who chose to support a seniors community impacted by the pandemic. Through donations from staff and the company, we have been able to purchase several new ceiling lifts and upgrade aging Physiotherapy equipment.

"While apart, we are still together!"



We mark and celebrate the lives of the Belmont House residents and tenants that passed away in 2021. Residents and tenants often feel like an extension of our own families and we are honoured to care for and spend time with everyone who lives at Belmont House.

Mrs. Patricia Acton Ms. Donna Anderson Miss Jane Armstrong Mrs. Marie Arsenault Mrs. Jane Averv Mrs. Anita Bell Mrs. Doreen Bennett Mrs. Barbara Bethune Mrs. Shirlev Brown Mrs. Rose Brown Mrs. Mary Brown Mrs. Anna Clappa Mrs. Beverley Cram Mrs. Sheila Dann Mr. Fredrik Eaton Mrs. Barbara Feith Mrs. Mildred Folliott Ms. Maria Galante Mrs. LeNore Halfnight Mrs. Anne Hans Ms. Fern Jackson Mrs. Margaret Johnson Mrs. Irene Kent Mrs. Ruth Kopman Mr. John Lawson Mrs. Laurinda Lima

Ms. Charlotte MacKenzie Mrs. Connie Mackenzie Dr. Isabel MacRae Mr. David Molesworth Mrs. Eva Molnar Mrs. Irina Nestorescu Mr. James O'Brian Mr. Frank Osendarp Mrs. Zora Pasic Mrs. Sofia Polansky Mrs. Frances Rodriguez Ms. Mary Samuel Mr. Edward Saunders Mrs. Lillian Seton Mrs. Shirley Shortt Mr. Harper Sills Mrs. Ella Spanjer Mr. Peter Spelliscy Mrs. Mary Stables Mrs. Pamela Stevens Mrs. Noemia Terrinca Mr. Gordon Thompson Mrs. Jean Elizabeth Wansbrough Dr. Gordon Whitmore Mrs. Mary Wigle Mrs. Eileen Wilson



"Come to me, all you who are weary and burdened, and I will give you rest. Take my yoke upon you and learn from me, for I am gentle and humble in heart, and you will find rest for your souls. For my yoke is easy and my burden is light."

Matthew 11:28-30

# **Getting Through Together**



Joan Graham and Joe Abbey-Colborne

## **Our Mission**

Belmont House is a charitable, not for profit Christian organization dedicated to providing seniors with excellent care within a safe, stimulating community. Belmont House provides support for independence, companionship, choice, dignity and privacy.

## **Our Vision**

To be an exemplary community for seniors within a caring environment.

## **Our Values**

- Caring
  Respect
- Excellence
  Responsiveness
- Innovation
   Teamwork

Belmont House is operated by a volunteer Board of Directors and licensed by the Ministry of Long Term Care, the Retirement Home Authority, and operated under a service agreement with Ontario Health.







Front Cover Photo: Alma Vose and Megan Marchitto

Photos: Belmont House Staff Editor: Deanna Codner Design: Susan Beamish Design Services Printing: Astley-Gilbert Reproductions



55 Belmont Street, Toronto, ON M5R 1R1 Tel: 416-964-9231 | Fax: 416-964-1448 Website: www.belmonthouse.com Email: frontdesk@belmonthouse.com